

New Milton Sand and Ballast (NMSB)

Case Study

October 2012
Sector: Quality control

Client Profile

New Milton Sand and Ballast run a series of quarries, concrete plants and waste transfer stations on the South Coast. They employ around 150 people based over 12 locations.

Client Issues

In June 2009 NMSB approached IMG as they were about to go through ISO auditing and felt exposed as their quality manager had left the organisation approximately 6 months previously.

IMG's Solution

IMG liaised with their management team and reviewed their current system and work instructions to develop some streamlined work processes to improve their procedures.

The company successfully passed the audit and has maintained its accreditation since. For the last two years IMG has been working alongside a newly appointed Business Support Manager to introduce her to the health and safety and quality systems with a view of her taking on the running of the programmes.

IMG is currently implementing a quality system into a business they purchased in 2010: Roffey Brothers.

To learn more about NMSB and the services they provide, please contact:

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www.roffeybrothers.co.uk

To find out more about the quality control services provided to NMSB please contact IMG or visit www.influentialimg.com.

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